



Mailing:  
 Absolute E-Z Up  
 295 Seven Farms Drive  
 Suite C – 193  
 Charleston, SC 29492  
 ph: (843) 388-2556  
 fax: (843) 388-2558

Shipping:  
 c/o Hindley Electronics, Inc.  
 715 Innovation Drive  
 Bowling Green, Ohio 43402  
 ph: (419) 352-7110  
 fax: (419) 352-0628

Warranty Claim Number

Date: \_\_\_\_\_

Dealer: \_\_\_\_\_

Customer: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Model: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Customer Delivery Date: \_\_\_\_\_

(A) Description of Failure

Failure Date: \_\_\_\_\_

Hour Meter Reading: \_\_\_\_\_

(B) Corrective Action Taken

Repair Date: \_\_\_\_\_

Call for Returned Goods Authorization (RGA) number: \_\_\_\_\_

Quantity	Part Number	Description	Unit Cost	Total Cost	AEUP Invoice Number

Dealer Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Certify that the information contained hereon is accurate. Unless otherwise shown, services described were performed at no charge to owner. Records to support the validity of this claim are available for inspection by representatives of Absolute E-Z Up.

**Important Note:**

Attach a copy of work order for repair to this claim when submitting to the Absolute E-Z Up Warranty Department.  
 Credit will be issued only following inspection and disposition by factory of defective parts returned prepaid within 45 days from date of failure.  
 Returned parts must be accompanied by packing list copy of this claim form. Also, all claims must be filed within 15 days of machine failure date.  
 Please refer to claim number on all attachments and communications.

Dealer Labor Expenses		Travel Time	
Date	Labor (hrs)	Date	Hrs

Total Hours \_\_\_\_\_ @ \$ \_\_\_\_\_ per hour\*

\* Dealer authorized field repair rate

**Do not write in the section below, for internal use only.**

Dealer Code: \_\_\_\_\_  
 Problem Code: \_\_\_\_\_ Bulletin #: \_\_\_\_\_  
 Parts \$ \_\_\_\_\_  
 Labor \$ \_\_\_\_\_ hrs @ \$ \_\_\_\_\_ an hour  
 Travel \$ \_\_\_\_\_ hrs @ \$ \_\_\_\_\_ an hour  
 Misc. \$ \_\_\_\_\_  
 Freight \$ \_\_\_\_\_  
 Total  
 Credit \$ \_\_\_\_\_